Quality Assurance Program

At LTC Solutions LLC, there is nothing more valuable than the satisfaction of our customers. We feel that you should get what you pay for, and LTC certainly conveys this ideology in everything that we do. Our employees hold themselves to the highest standards when delivering to our clients. Through this philosophy, we strive to provide a quality product. It is also our belief that the customer comes first, and we work with them throughout the process to assure that they are receiving the best from LTC.

Quality Assurance (QA) is the responsibility of every member of the team. By having experienced and qualified staff involved, LTC can manage product integrity throughout the entire development process. This experience is also essential in determining how to approach each client and their needs, so that a high quality product is on, or ahead of, schedule. Most efforts are internally reviewed by fellow peers prior to being submitted to the client. This policy permits cohesion and team work within the company while also providing the customer with quality products.

Communication is very important at LTC Solutions. The best way that we can provide quality products is through constant interaction with our customers. The method will be tailored to suit the needs of the client, whether through meetings, phone calls or email, LTC employees will be available and eager to assist. From that interaction, we can make sure that LTC is delivering on our promises and collect customer feedback on our performance. The collaboration becomes an iterative process as we address issues that may come up for the customer and in turn collect more feedback until the client is completely satisfied.